

Announcement to the Market

3rd Quarter 2025 Results

Itaú Unibanco Holding S.A. ("Company") announces to the shareholders and to the market that the Condensed Financial Statements for the Year Ended September 30, 2025, and the Management Discussion and Analysis for the 3rd Quarter of 2025 are already available on the Investor Relations website (www.itau.com.br/investor-relations).

Additionally, we forward the information described below:

- Press Presentation on the quarterly results, scheduled for 11/05/2025 at 07:00 a.m. (EST) / 09:00 a.m. (Brasília time) (Attachment 01);
- Presentation of the interactive meeting on the quarterly results, scheduled for Wednesday, 11/05/2025 at 08:00 a.m. (EST) / 10:00 a.m. (Brasília time) (Attachment 02);
- Institutional Presentation of the 3rd guarter of 2025 (Attachment 03).

The expectations and tendencies presented are based on information available up to the moment and involve risks, uncertainties, and assumptions that may be beyond our control.

This information reinforces our commitment to transparency in our disclosures to various strategic audiences.

São Paulo - SP, November 04, 2025.

Gustavo Lopes Rodrigues

Investor Relations Officer

ITAÚ UNIBANCO HOLDING S.A. | CNPJ 60.872.504/0001-23



Attachment 01

(portuguese only)



Resultados 3T25

Destaques

		3Т	25			31	25	
Resultado		R\$ 11,9		ROE	Consolidado	23,3%		
Recorrente	9	bilho		Recorrente		Estável vs 2T25	∧ 0,6 p.p. vs 3T24	
Gerencial		^3,2% vs. 2T25	↑ 11,3% vs. 3T24	Gerencial ¹	Brasil	24	,2%	
						∨ 0,2p.p. vs 2T25	∧ 0,4 p.p. vs 3T24	
		se	t/25			3	T25	
Capital		13,5% 10,4 p.p. vs. jun/25 V 0,2 p.p. vs. set/24		Serviços e		R\$ 14,7 bilhões		
Principal (CEII)			seguros		▲4,0% vs 2T25	↑ 7,1% vs 3T24	
		set	:/25			se	t/25	
Carteira	Consolidado	R\$ 1.402	2,0 bilhões	NPL ²	Consolidado	1,9%		
de crédito		^ 0,9% vs jun/25	∧ 6,4% vs set/24	> 90 dias		Estável vs jun/25	∨ 0,1 p.p. vs dez/24	
	Ex-variação cambial	↑ 1,7% vs jun/25	↑ 7,5% vs set/24		Brasil	2,0%		
						Estável vs jun/25	∨ 0,1 p.p. vs dez/24	

Carteira de crédito

em R\$ bilhões	set/25	jun/25	Δ	set/24	Δ
Pessoas físicas	456,4	451,9	1,0%	428,7	6,5%
Cartão de crédito	142,2	141,1	0,8%	133,2	6,7%
Crédito pessoal	68,4	67,4	1,4%	65,9	3,8%
Crédito consignado	72,4	72,8	-0,5%	74,7	-3,1%
Veículos	36,3	36,2	0,2%	35,9	1,2%
Crédito imobiliário	137,1	134,4	2,0%	119,0	15,2%
Micro, pequenas e médias empresas	278,4	275,4	1,1%	258,9	7,5%
Grandes empresas	437,7	431,4	1,5%	400,2	9,4%
Total Brasil	1.172,5	1.158,7	1,2%	1.087,9	7,8%
América Latina	229,5	230,4	-0,4%	230,2	-0,3%
Total ¹	1.402,0	1.389,1	0,9%	1.318,1	6,4%
Total (ex-variação cambial)	1.402,0	1.379,1	1,7%	1.304,6	7,5%
Micro, pequenas e médias empresas	278,4	274,2	1,5%	257,7	8,0%
Grandes empresas	437,7	429,5	1,9%	398,7	9,8%
América Latina	229,5	223,5	2,7%	219,6	4,5%

Cartões de crédito	set/25 x jun/25	set/25 x set/24
Personnalité + Uniclass	^ 4,3%	^ 23,9%
Crédito pessoal	set/25 x jun/25	set/25 x set/24
Crediário	^ 3,1%	^ 9,6%
Crédito rotativo	^ 5,0%	^ 15,0%
Composição de dívida	∨ 3,4%	∨ 12,4%
Consignado	set/25 x jun/25	set/25 x set/24
Privado	^ 9,5%	^ 9,5%
Setor público	V 1,1%	∨ 0,7%
INSS	> 2,8%	∨ 6,5%
Maior banco privad	lo em Crédito	
R\$ 24 bilhões Originação em 9M25 + 24% YoY	>>>	47% market share ntre os privados
MPMEs	set/25 x jun/25	set/25 x set/24
Programas governamentais	^ 10,9%	^ 110,5%

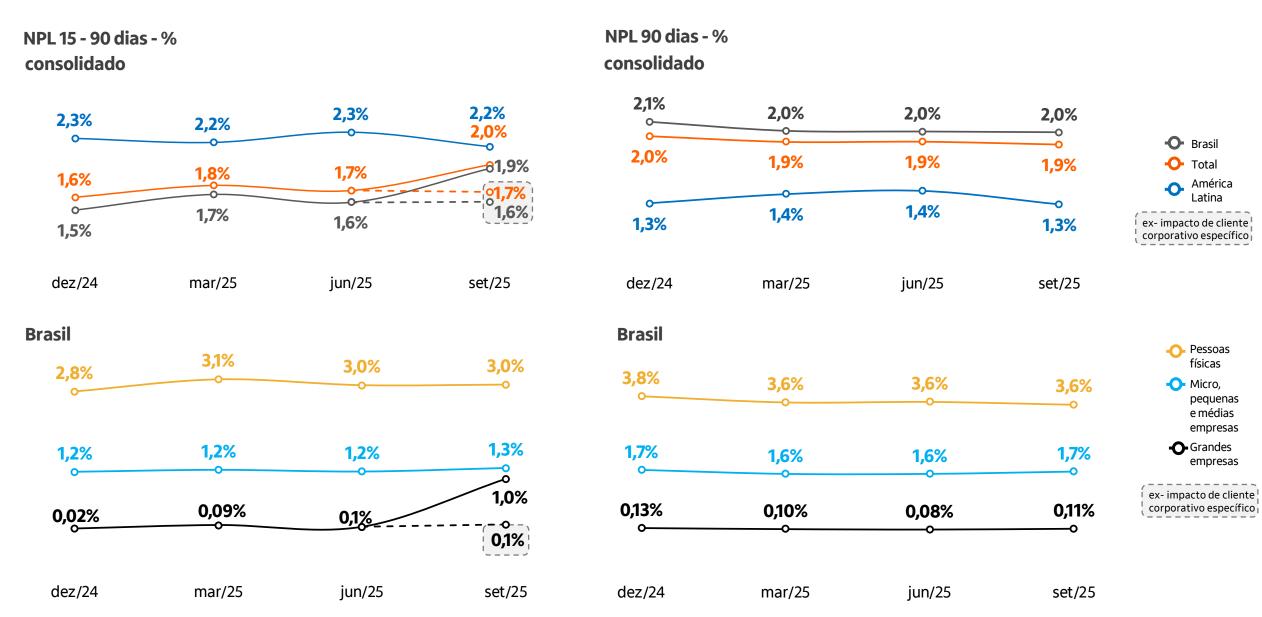
Receita de serviços e resultado de seguros

em R\$ bilhões
Cartões emissor
Conta corrente pessoa física
Operações de crédito e garantias prestadas
Pagamentos e recebimentos¹
Administração de recursos²
Assessoria econômico-financeira e corretagem
Outros Brasil
América Latina
Receitas de serviços
Resultado de seguros, previdência e capitalização ³
Serviços e seguros

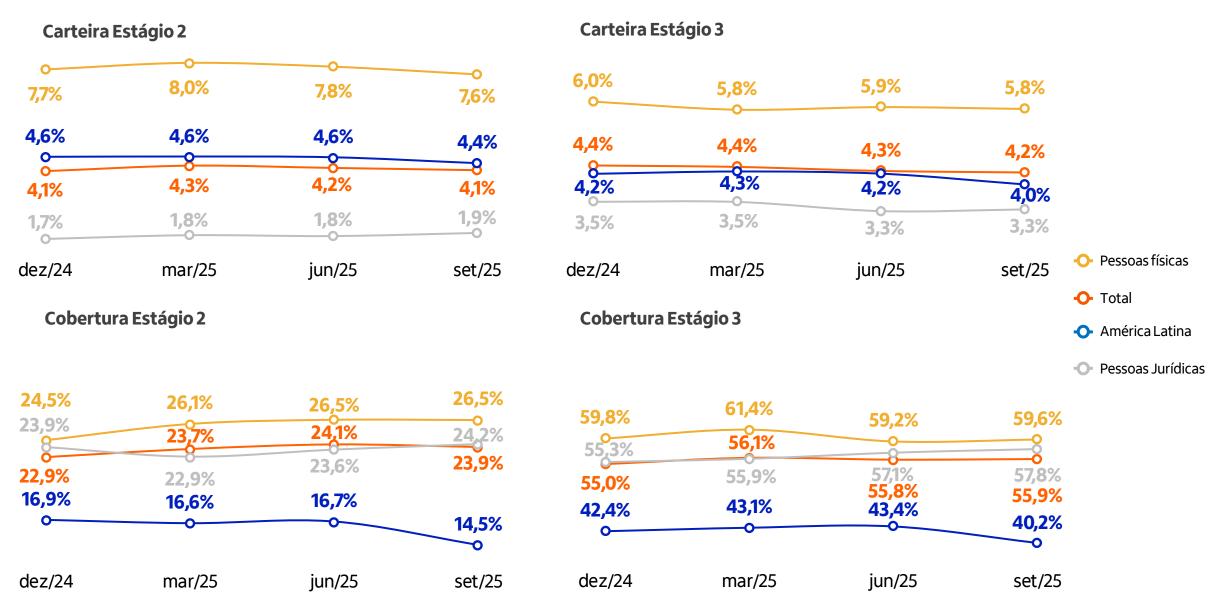
3T25	2T25	Δ	3T24	Δ	9M25	9M24	Δ
3,3	3,3	2,1%	3,2	6,1%	9,9	9,4	5,1%
0,7	0,8	-7,2%	0,9	-20,3%	2,3	2,7	-15,9%
0,6	0,6	0,7%	0,7	-11,4%	1,9	2,1	-8,9%
2,5	2,4	3,7%	2,3	8,0%	7,3	6,8	6,1%
1,9	1,9	-1,6%	1,7	9,9%	5,5	4,8	13,0%
1,2	0,9	33,7%	1,1	9,8%	3,2	3,7	-14,6%
0,5	0,4	12,3%	0,4	28,8%	1,3	1,1	19,7%
1,0	1,0	-2,7%	1,0	2,5%	3,0	2,7	12,8%
11,8	11,3	3,6%	11,2	4,7%	34,3	33,4	2,7%
3,0	2,8	5,7%	2,5	17,8%	8,4	7,2	17,1%
14,7	14,2	4,0%	13,8	7,1%	42,7	40,6	5,3%



Qualidade do crédito



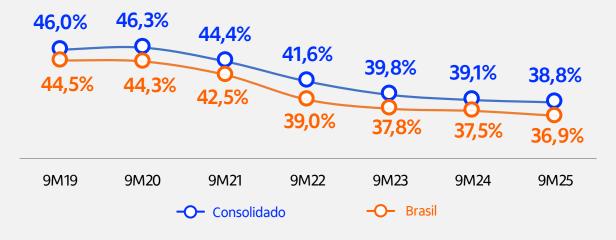
Qualidade de Crédito – Indicadores Resolução 4.966



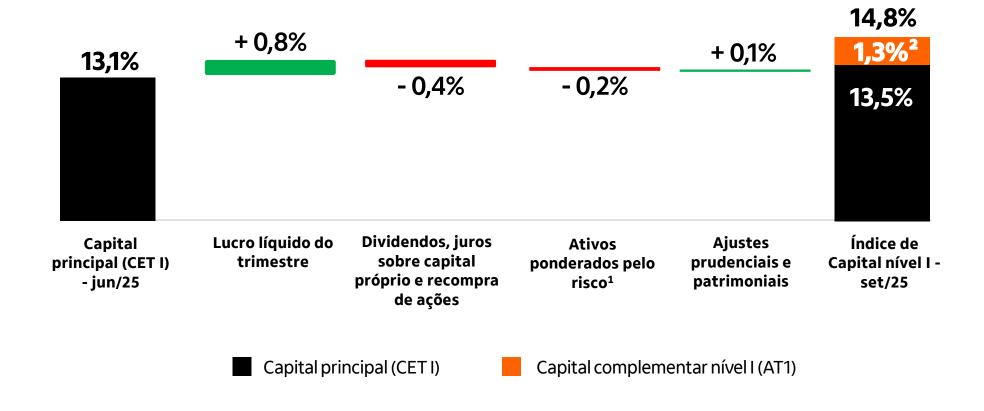
Despesas não decorrentes de juros

em R\$ bilhões	3T25	2T25	Δ	3T24	Δ	9M25	9M24	Δ
Comercial e administrativa (pessoal)	(6,3)	(6,1)	3,6%	(6,1)	4,3%	(18,2)	(17,4)	5,0%
Transacionais (pessoal, operações e atendimento)	(4,5)	(4,3)	4,9%	(4,1)	9,9%	(12,8)	(11,9)	7,4%
Tecnologia (pessoal e infraestrutura)	(3,1)	(2,9)	7,4%	(2,7)	17,3%	(8,7)	(7,2)	20,4%
Outras despesas	(1,0)	(1,0)	0,1%	(1,0)	-1,3%	(2,9)	(2,8)	4,1%
Total - Brasil	(14,9)	(14,3)	4,5%	(13,8)	8,0%	(42,7)	(39,3)	8,5%
América Latina	(2,2)	(2,2)	0,6%	(2,1)	4,6%	(6,8)	(6,1)	11,6%
Despesas não decorrentes de juros	(17,2)	(16,5)	4,0%	(15,9)	7,6%	(49,4)	(45,4)	8,9%

Índice de Eficiência



Capital



⁽¹⁾ Excluindo a variação cambial do período, que foi considerada na coluna de ajustes prudenciais e patrimoniais junto com o hedge do índice de capital. (2) A emissão das Letras Financeiras Subordinadas Perpétuas descritas no Comunicado ao Mercado de 08/10/2025 levará o Capital Complementar Nível 1 (AT1) a 1,5%, considerando o limite da Res. CMN Nº 4.958. Não fosse esse limite, o Capital Complementar Nível 1 (AT1) seria 1,6%.

Guidance 2025

	Anterior	Revisado
Carteira de crédito total ¹	Crescimento entre 4,5% e 8,5%	Mantido
Margem financeira com clientes	Crescimento entre 11,0% e 14,0%	Mantido
Margem financeira com o mercado	Entre R\$ 1,0 bi e R\$ 3,0 bi	Entre R\$ 3,0 bi e R\$ 3,5 bi
Custo do crédito ²	Entre R\$ 34,5 bi e R\$ 38,5 bi	Mantido
Receita de prestação de serviços e resultado de seguros³	Crescimento entre 4,0% e 7,0%	Mantido
Despesas não decorrentes de juros	Crescimento entre 5,5% e 8,5%	Mantido
Alíquota efetiva de IR/CS	Entre 28,5 % e 30,5 %	Mantido

⁽¹⁾ Inclui garantias financeiras prestadas e títulos privados; (2) Composto por despesa de perda esperada, descontos concedidos e recuperação de créditos baixados como prejuízo; (3) Receitas de prestação de serviços (+) resultado de operações de seguros, previdência e capitalização (-) despesas com sinistros (-) despesas de comercialização de seguros, previdência e capitalização.



Resultados 3T25

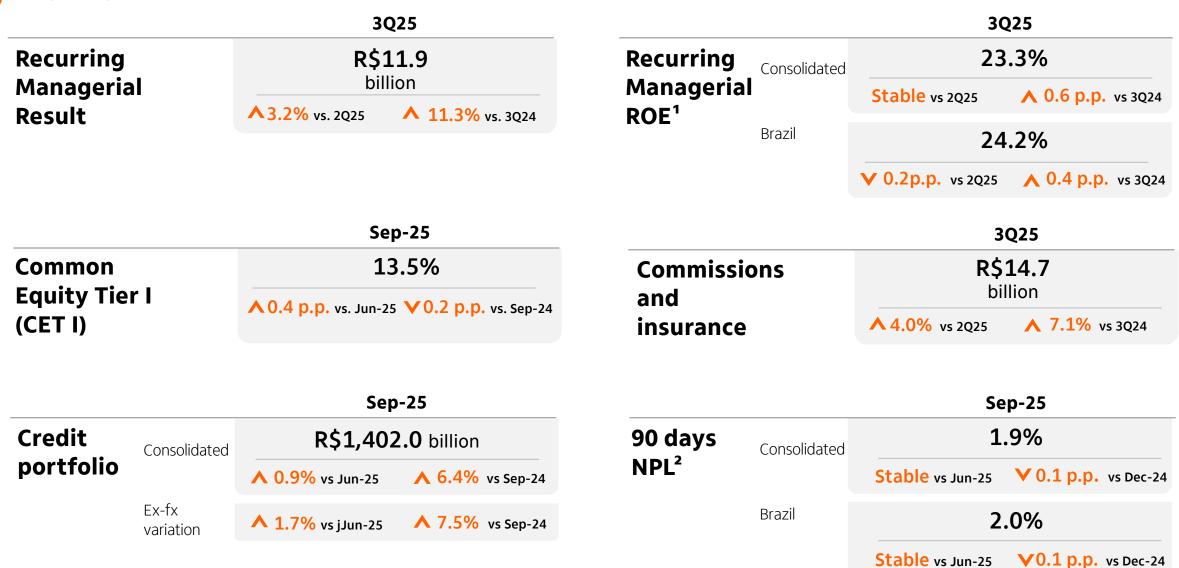


Attachment 02



Results 3Q25

Highlights

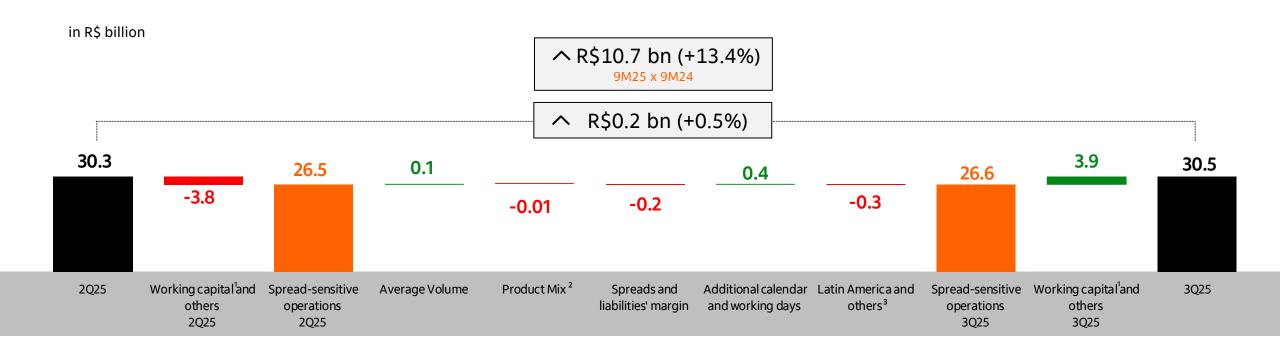


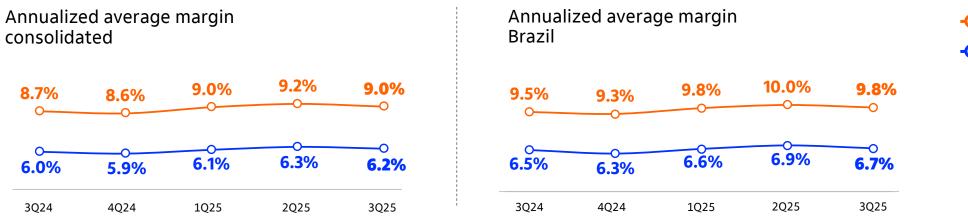
Credit portfolio

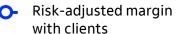
in R\$ billion	Sep-25	Jun-25	Δ	Sep-24	Δ
Individuals	456.4	451.9	1.0%	428.7	6.5%
Credit card loans	142.2	141.1	0.8%	133.2	6.7%
Personal loans	68.4	67.4	1.4%	65.9	3.8%
Payroll loans	72.4	72.8	-0.5%	74.7	-3.1%
Auto loans	36.3	36.2	0.2%	35.9	1.2%
Mortgage	137.1	134.4	2.0%	119.0	15.2%
Very small, small and middle market loans	278.4	275.4	1.1%	258.9	7.5%
Corporate loans	437.7	431.4	1.5%	400.2	9.4%
Total Brazil	1,172.5	1,158.7	1.2%	1,087.9	7.8%
Latin America	229.5	230.4	-0.4%	230.2	-0.3%
Total ¹	1,402.0	1,389.1	0.9%	1,318.1	6.4%
Total (ex-fx variation)	1,402.0	1,379.1	1.7%	1,304.6	7.5%
Very small, small and middle market loans	278.4	274.2	1.5%	257.7	8.0%
Corporate loans	437.7	429.5	1.9%	398.7	9.8%
Latin America	229.5	223.5	2.7%	219.6	4.5%

Credit card	Sep-25 x Jun-25	Sep-25 x Sep-24							
Personnalité + Uniclass	^ 4.3%	^ 23.9%							
Personal loans	Sep-25 x Jun-25	Sep-25 x Sep-24							
Consumer credit	^ 3.1%	^ 9.6%							
Revolving credit	^ 5.0%	^ 15.0%							
Refinancing credit	> 3.4%	∨ 12.4%							
Payroll loans	Sep-25 x Jun-25	Sep-25 x Sep-24							
Private sector	^ 9.5%	^ 9.5%							
Public sector	V 1.1%	∨ 0.7%							
Retirees (INSS)	∨ 2.8%	∨ 6.5%							
Largest private bank in Mortgage R\$24 billion Origination in 9M25 + 24% YoY A7% market share among private banks									
Very Small, Small and Middle mkt companies	Sep-25 x Jun-25	Sep-25 x Sep-24							
Government facilities	^ 10.9%	110.5%							

Financial Margin with Clients





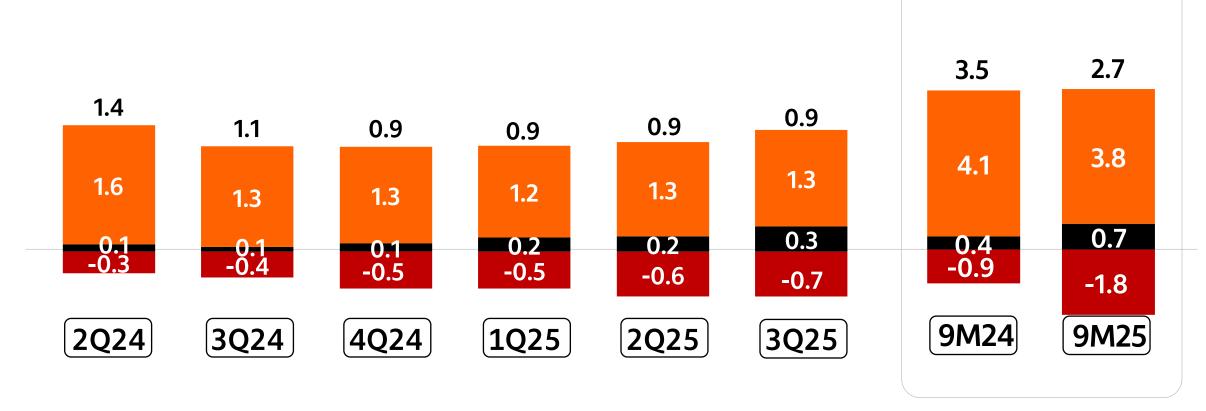


(1) Includes capital allocated to the business areas (except treasury), in addition to working capital of the corporation; (2) Change in the composition of assets with credit risk between periods in Brazil; (3) Latin America and structured wholesale operations and acquiring financial margin.

Financial margin with the market



- Brazil
- Latin America
- Capital index hedge

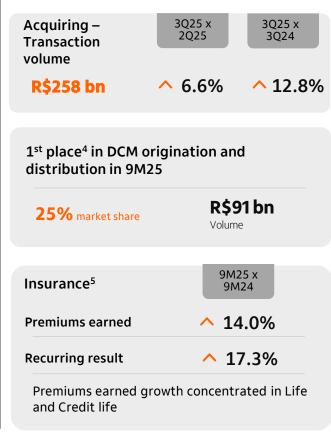


Commissions, fees and result from insurance

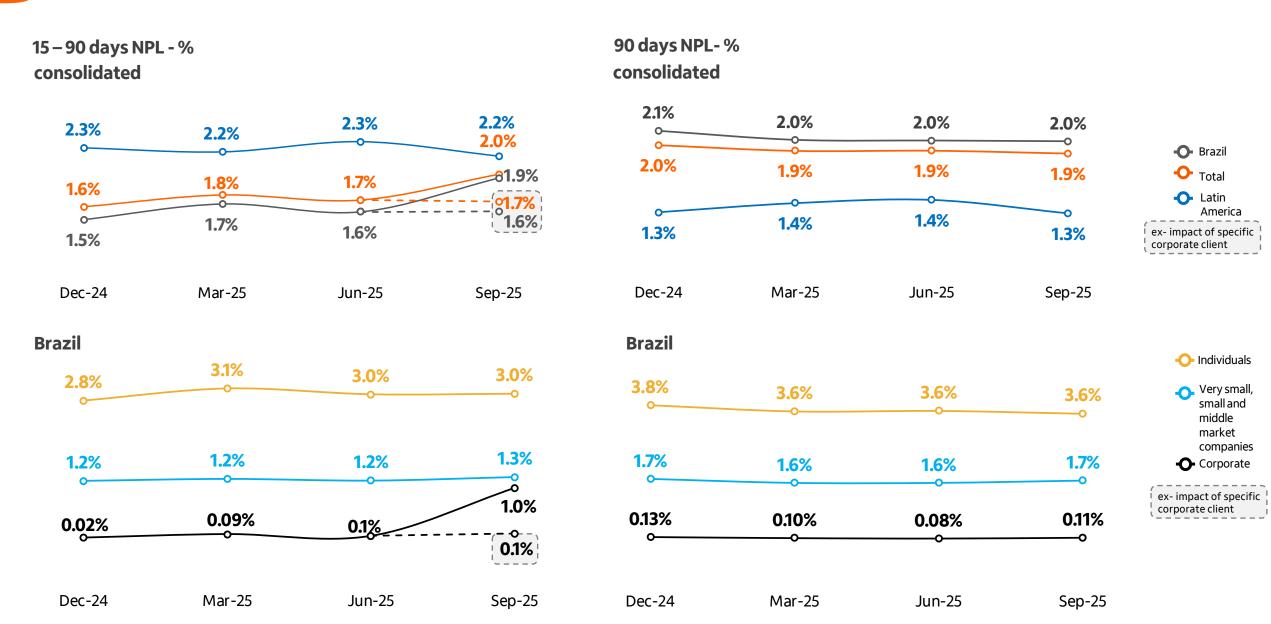
in R\$ billion
Cardissuance
Current account for individuals
Credit operations and guarantees issued
Payments and collections ¹
Asset management ²
Advisory services and brokerage
Other Brazil
Latin America
Commissions and fees
Insurance, pension plans and premium bonds ³

Commissions and insurance

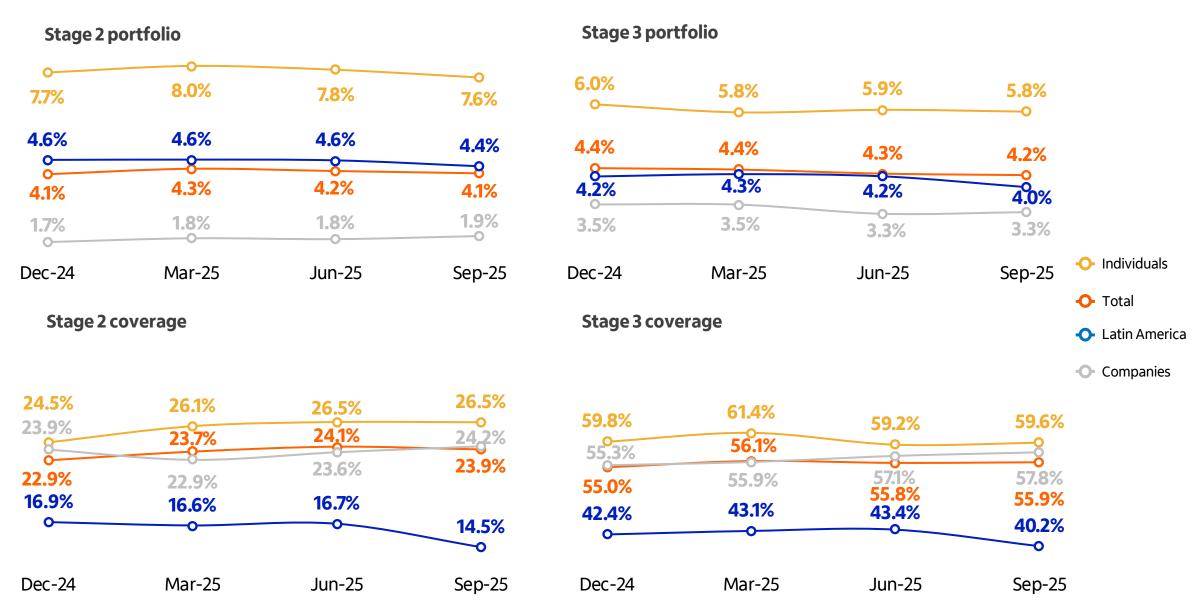
3Q25	2Q25	Δ	3Q24	Δ	9M25	9M24	Δ
3.3	3.3	2.1%	3.2	6.1%	9.9	9.4	5.1%
0.7	0.8	-7.2%	0.9	-20.3%	2.3	2.7	-15.9%
0.6	0.6	0.7%	0.7	-11.4%	1.9	2.1	-8.9%
2.5	2.4	3.7%	2.3	8.0%	7.3	6.8	6.1%
1.9	1.9	-1.6%	1.7	9.9%	5.5	4.8	13.0%
1.2	0.9	33.7%	1.1	9.8%	3.2	3.7	-14.6%
0.5	0.4	12.3%	0.4	28.8%	1.3	1.1	19.7%
1.0	1.0	-2.7%	1.0	2.5%	3.0	2.7	12.8%
11.8	11.3	3.6%	11.2	4.7%	34.3	33.4	2.7%
3.0	2.8	5.7%	2.5	17.8%	8.4	7.2	17.1%
14.7	14.2	4.0%	13.8	7.1%	42.7	40.6	5.3%



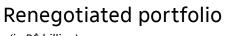
Credit Quality



Credit Quality – Resolution 4,966 ratios

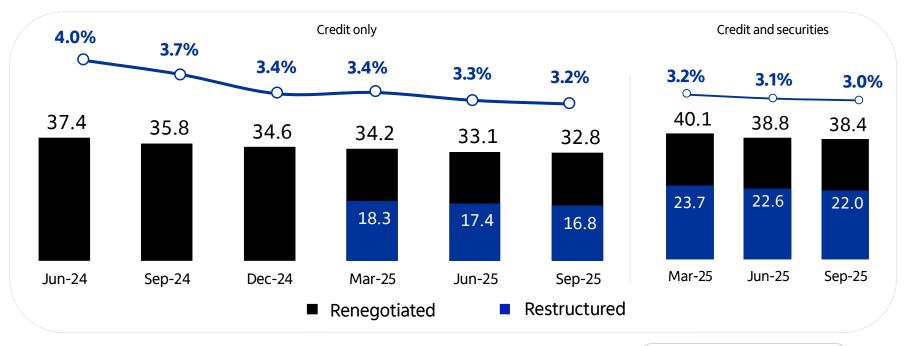


Quality and cost of credit



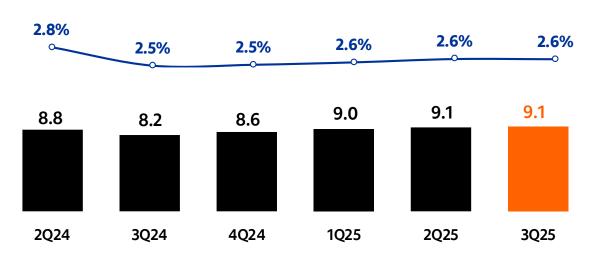
(in R\$ billion)

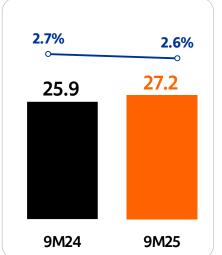
-- Renegotiated portfolio/ Total Portfolio¹ - (%)



Cost of credit² (in R\$ billion)

-- Annualized cost of credit / Loan portfolio³ - (%)

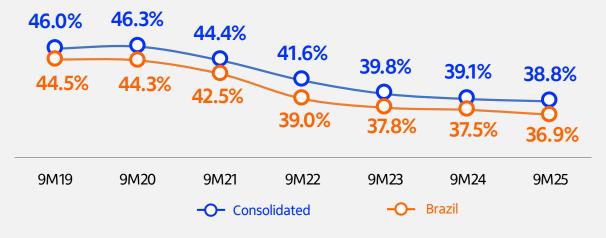




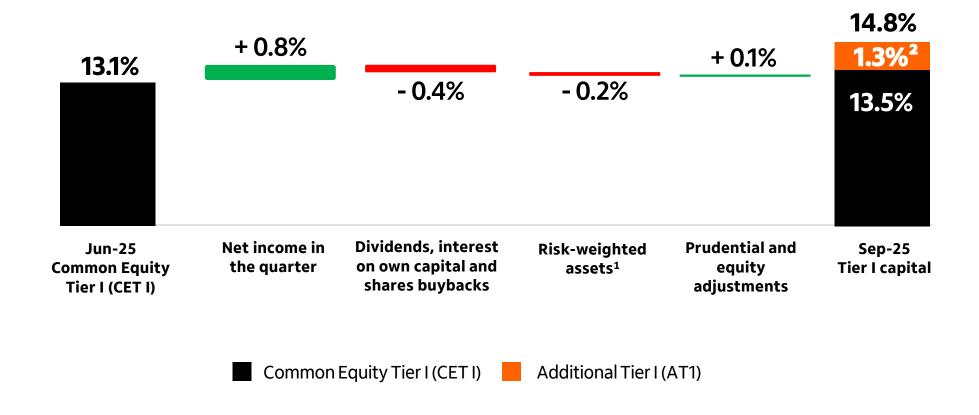
Non-interest expenses

In R\$ billion	3Q25	2Q25	Δ	3Q24	Δ	9M25	9M24	Δ
Commercial and administrative (personnel)	(6.3)	(6.1)	3.6%	(6.1)	4.3%	(18.2)	(17.4)	5.0%
Transactional (personnel, operations and services)	(4.5)	(4.3)	4.9%	(4.1)	9.9%	(12.8)	(11.9)	7.4%
Technology (personnel and infrastructure)	(3.1)	(2.9)	7.4%	(2.7)	17.3%	(8.7)	(7.2)	20.4%
Other	(1.0)	(1.0)	0.1%	(1.0)	-1.3%	(2.9)	(2.8)	4.1%
Total - Brazil	(14.9)	(14.3)	4.5%	(13.8)	8.0%	(42.7)	(39.3)	8.5%
Latin America	(2.2)	(2.2)	0.6%	(2.1)	4.6%	(6.8)	(6.1)	11.6%
Non-interest expenses	(17.2)	(16.5)	4.0%	(15.9)	7.6%	(49.4)	(45.4)	8.9%

Efficiency ratio



Capital



⁽¹⁾ Excluding the exchange rate variation for the period that, together wit the capital index hedge, is considered in the prudential and equity adjustments; (2) The issuance of Perpetual Subordinated Financial Bills described in the Announcement to the market dated October 8th 2025 will bring Additional Tier 1 (AT1) to 1.5%, considering the limit set forth in CMN Resolution N° 4,958. Were it not for this limit, Additional Tier 1 (AT1) capital would be 1.6%.

Guidance 2025

	Previous	Reviewed
Total credit portfolio ¹	Growth between 4.5% and 8.5%	Maintained
Financial margin with clients	Growth between 11.0% and 14.0%	Maintained
Financial margin with the market	Between R\$1.0 bn and R\$3.0 bn	Between R\$3.0 bn and R\$3.5 bn
Cost of credit ²	Between R\$34.5 bn and R\$38.5 bn	Maintained
Commissions and fees and results from insurance operations ³	Growth between 4.0% and 7.0%	Maintained
Non-interest expenses	Growth between 5.5% and 8.5%	Maintained
Effective tax rate	Between 28.5% and 30.5%	Maintained



Results 3Q25





Additional Information

Results

In R\$ million	3Q25	2Q25	Δ	3Q24	Δ	9M25	9M24	Δ
Operating Revenues	46,567	45,728	1.8%	42,694	9.1%	136,832	124,858	9.6%
Managerial Financial Margin	31,382	31,177	0.7%	28,512	10.1%	92,881	83,057	11.8%
Financial Margin with Clients	30,479	30,320	0.5%	27,455	11.0%	90,198	79,540	13.4%
Financial Margin with the Market	902	858	5.2%	1,056	-14.6%	2,683	3,517	-23.7%
Commissions and Fees	11,755	11,343	3.6%	11,228	4.7%	34,331	33,414	2.7%
Revenues from Insurance ¹	3,430	3,207	6.9%	2,954	16.1%	9,620	8,387	14.7%
Cost of Credit	(9,145)	(9,093)	0.6%	(8,245)	10.9%	(27,213)	(25,850)	5.3%
Expected Loss Expenses	(9,780)	(9,664)	1.2%	(8,928)	9.5%	(28,938)	(27,650)	4.7%
Discounts Granted	(714)	(708)	0.8%	(590)	20.9%	(2,136)	(1,833)	16.5%
Recovery of Loans Written Off as Losses	1,348	1,280	5.3%	1,273	5.9%	3,860	3,633	6.3%
Retained Claims	(449)	(386)	16.4%	(423)	6.1%	(1,223)	(1,215)	0.7%
Other Operating Expenses	(19,858)	(19,284)	3.0%	(18,554)	7.0%	(57,608)	(52,973)	8.7%
Non-interest Expenses	(17,150)	(16,492)	4.0%	(15,945)	7.6%	(49,438)	(45,401)	8.9%
Tax Expenses for ISS, PIS, Cofins and Other Taxes	(2,703)	(2,785)	-3.0%	(2,604)	3.8%	(8,152)	(7,555)	7.9%
Insurance Selling Expenses	(5)	(6)	-23.4%	(5)	0.3%	(17)	(16)	4.8%
Income before Tax and Minority Interests	17,116	16,966	0.9%	15,472	10.6%	50,788	44,821	13.3%
Income Tax and Social Contribution	(4,940)	(5,151)	-4.1%	(4,489)	10.0%	(15,350)	(13,388)	14.6%
Minority Interests in Subsidiaries	(300)	(307)	-2.3%	(307)	-2.4%	(926)	(914)	1.3%
Recurring Managerial Result	11,876	11,508	3.2%	10,675	11.3%	34,513	30,518	13.1%

Business model

In R\$ billion

Operating revenues

Managerial financial margin Commissions and fees Revenues from insurance 1

Cost of credit

Retained claims

Non-interest expenses and other²

Recurring managerial result

9M25													
Total	Credit	Trading	Insurance & services	Excess capital									
136.8	75.5	2.9	56.4	2.1									
92.9	62.8	2.9	25.1	2.1									
34.3	12.7	0.0	21.6	-									
9.6	-	-	9.6	-									
(27.2)	(27.2)	-	-	-									
(1.2)	-	-	(1.2)	-									
(58.5)	(30.7)	(0.7)	(27.0)	(0.1)									
34.5	12.8	1.3	18.7	1.7									

		9M24		
Total	Credit	Trading	Insurance & services	Excess capital
124.9	69.0	2.8	51.8	1.2
83.1	56.6	2.8	22.4	1.2
33.4	12.4	0.0	21.0	-
8.4	-	-	8.4	-
(25.9)	(25.9)	-	-	-
(1.2)	-	-	(1.2)	-
(53.9)	(27.9)	(0.8)	(25.1)	(0.1)
30.5	10.2	1.2	18.1	1.0

∆ (9M25 x 9M24)											
Total	Credit	Trading	Insurance & services	Excess capital							
12.0	6.5	0.1	4.6	0.8							
9.8	6.2	0.1	2.7	0.8							
0.9	0.3	(0.0)	0.6	-							
1.2	-	-	1.2	-							
(1.4)	(1.4)	-	-	-							
(0.0)	-	-	(0.0)	-							
(4.6)	(2.8)	0.0	(1.8)	(0.0)							
4.0	2.6	0.1	0.6	0.7							

Average regulatory capital	200.6	119.7	5.9	52.1	22.9	182.9	107.5	5.1	48.8	21.5	17.7	12.2	0.8	3.3	1.3
Value creation	13.3	0.5	0.7	12.8	(0.7)	12.4	(0.1)	0.7	13.0	(1.2)	0.9	0.7	0.0	(0.2)	0.4
Recurring managerial ROE	22.9%	14.3%	30.3%	47.8%	9.8%	22.2%	12.7%	31.6%	49.5%	6.0%	0.7 p.p.	1.6 p.p.	-1.3 p.p.	-1.8 p.p.	3.8 p.p.

(1) Revenues from Insurance includes the Revenues from Insurance, Pension Plan and Premium Bonds Operations before Retained Claims and Selling Expenses (2) Include Tax Expenses (1SS, PIS, COFINS and other), Insurance Selling Expenses and Minority Interests in Subsidiaries.



Results 3Q25



Attachment 03



With 101 years of history, we are the largest bank in Latin America*

Market Value¹

USD 74.7 bn

Total Assets²

BRL 2,996 bn

Loan Portfolio²

BRL 1,402 bn

Recurring ROE³

23.3%

Efficiency Ratio in Brazil⁵

37.2%

Employees in Brazil and overseas²

93.6 k

Recurring Managerial Result

R\$11.9 bn in 3Q25

93.3% Brazil | 6.7% Latin America³

We are the **most valuable** brand⁴ in South America

USD 8.6 bn



with **retail operations** in Latin America

We are obstinate to delight clients, through physical and digital services. We seek to transform ourselves whenever needed for sustainable growth

We are the only Latin America bank making up the Dow Jones Sustainability Index since it was launched













⁽¹⁾ Market value in October 31, 2025. Source: Bloomberg; (2) On September 30,2025; (3) In the 3nd quarter of 2025; (4) Brand Finance -Latin America 500 2025; (5) Last 12 months ending in September, 2025; Note: Loan Portfolio considers financial guarantees provided and private securities

Our values guide us towards the Itaú of the future, with ethics being the base of this journey



We don't have
all the
answers

We have
each other's
back

We treasure
diversity
and inclusion

We are
driven by
results

Our ability to adapt, innovate and change has enabled us to get where we are now



Casa Moreira Salles (Unibanco) opens the banking division in 1924 and the opening of Banco Central de Crédito (Itaú) in 1943

1924



First credit and debit cards

1960

One of the four top data processing centers in Brazil is

1970

set up

Itautec

1979 Itautec is created

Itaú announces a

and client service

2012

BRL11.1B investment in

technology, innovation

Banking automation begins

Technical Operations Center (CTO) is set up

1980

1983

First ATM in Brazil



First Internet providers

1990

First bank with no physical branches in Brazil, the Banco1.net

2000

ZZUP

Acquisition of ZUP speeds up digital transformation

2019

Fintechs start to gain momentum

2014

MUNIBANCO

Merger of Banco Itaú and Unibanco creates Brazil's largest private bank

Itaú launches the first banking app

2008



First iPhone is launched

2007



Acquisition of BBA gives rise to the largest investment

bank in Brazil

2002



New Brazilian Payment System is set up



Beyond banking is launched

(iPhone pra Sempre)

- New product launched (Íon)
- New client solutions developed

ion

 Checking account fees package optimization



Itaú Shop is

launched

2022

Corporate development

Ideal

TOTVS

New Brand launching Made of Future

2023

Latest initiatives in the corporate development

- Orbia
- Avenue

itaŭ 100

Itaú 100 years

One Itaú Single login | 2 apps Launching of the New

ICTi (Itaú Science and Technology

2025

2020

Change in

regulation

Finance)

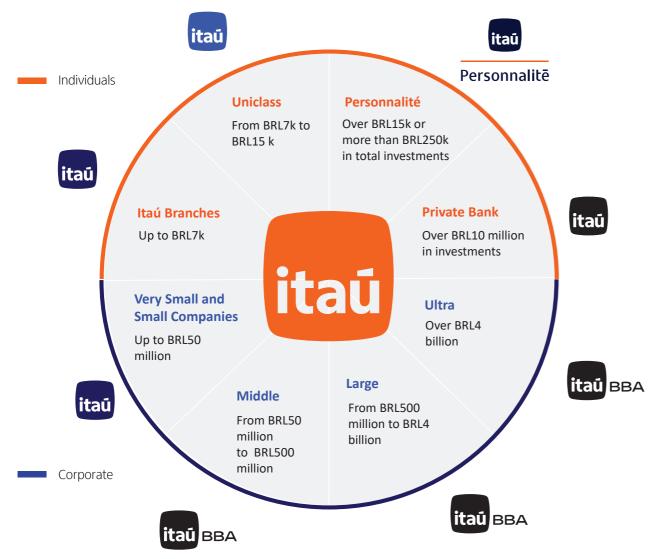
(PIX and Open



Itaú Emps Ad Campaign "Feito" Institute)



We offer a complete ecosystem...



Integrated systems enable the best and most **complete** experience allowing our customers **full access to our solutions** in a simple and tempestive manner.

We work to offer a **full digital** operation delivering the best products and services for our clients with a very competitive cost to serve.



... with the most complete portfolio of financial products and services



Acquiring (Laranjinha)

Digital wallets, contactless payment and more than 50 brands.



Credit Cards

We have a card for each client profile.



Derivatives

We have the right solution for any scenario.



Payments

Payments and Receivables done fast and safe.



Fund Administration

Complete portfolio through own and third-party products (open platform).



Payroll Loans

Payment in fixed monthly installments, deducted directly from the paycheck.



Mortgage

Exclusive service and support throughout the process.



Pension Plans / Premium Bonds

No loading fee Pension Plans / Premium Bonds prize draw twice a month, monthly, and annually.



Bank Account

Access to several services and benefits for Itaú customers.



Currency Exchange

Complete platform to support clients' travel needs, international payments and cash management.



Loans

100% online through the app or at the branches.



Insurance

Complete portfolio through own and third-party products (open platform), with physical or digital service.



Investment Banking

Specialized team dedicated to provide advisory in the capital markets.



Cash Management

Complete cash management solution for institutional clientes.



Asset Management

Investment advisory and app connected to news, wallets, clients' checking account and the support of the advisory team ((Ion).



Auto Loans

Vehicle financing 100% online.

And many more solutions for our customers!



Our clients choose how they want to be served...

Remote

- WhatsApp
- Click to human

E-mail

- **Telephone**
- Chat

- **Bankline**
- **Mobile banking** 100% of the

features in the App

In-Person

- 2.6 k **Branches**
- 39.6 k **ATMs**

In Brazil and in our Other Latin American¹ operations

We serve **clients** how, when and where they want to be served

Digital Interactions² in 3Q25

Corporate

99%

Individuals

97%

Our footprint is constantly optimized by our clients' behavior and needs

⁽¹⁾ Chile, Colombia, Paraguay and Uruguay

⁽²⁾ It considers total financing contracts, transfers and payments made in all channels, except for cash.



... that's why it's so important to listen to our clients

The client is the focus of everything we do

- Our commitment: to serve our clients where, when and how they want to be served
 - Access to the same type of service, independently of the channel
- Freedom to choose the type of relationship: we are a digital bank with the advantage of in-person service



+265k¹ calls

Leaders calling to hear direct feedback from clients to understand their needs and potential improvement opportunities



 $+1,247^{1}$

Visits that connect leadership and frontliners in the whole country on a remote basis



+64k¹

Meetings between agency employees, aligned with learnings, aiming to improve the client experience



Products and Services

The most complete product portfolio in the Brazilian financial sector, using data to provide the best offers

Our team is obstinate in delighting clients...

Broad coverage in measuring business NPS, as well as the experience of our products and services

Structured feedback process focused on the evolution of our products and services

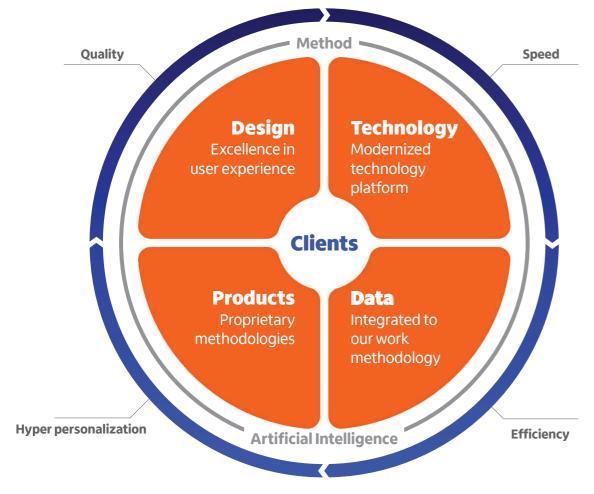
Robust innovation ecosystem based on clients needs

Our clients' satisfaction is reflected in the high level of NPS from our digital application solutions

... and always pursue sustainable growth



Technology drives a new era of experience to our customers



Conversational generative AI solutions focused on clients

Itaú Intelligence

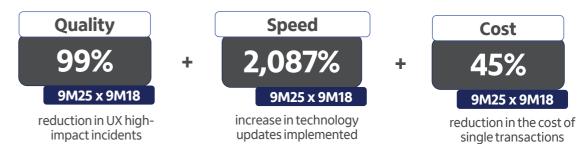
(Pix on WhatsApp, Wealth Specialist and Itaú Emps)

Al-driven strategy that enhances efficiency and creates hyperpersonalized journeys at scale



increase in the volume of generative Al initiatives in use at Itaú increase in the volume of traditional machine learning models

Methodology composed of integrated disciplines that leverage business competitiveness and the creation of the best experiences









Digital and cultural transformation generates efficiency gains and competitiveness

We are organized into multidisciplinary teams in the model of communities/tribes

Team-work to understand our clients' needs and to offer what they need when they need them

The communities are made of employees from different areas such commercial departments, technology, operations, UX, among others

> 20k Employees > **2,9k**Squads

Continuous investment in technology

3Q25 vs 2018

+ 3x

Solution development investments

- 36%

Infrastructure costs

Strengthening culture

Ongoing activities and processes reviews to seek efficiency gains

> 1,500 Planned initiatives

To optimize processes, to automatize activities, and to use data and analytics

>1k

initiatives under implementation

We create value in a consistent way

Non-interest expenses evolution	2015 x 2024	Deflated evolution	Deflated evolution p.a.
Personnel Expenses (commercial and administrative)	68.2%	5.8%	0.6%
Transactional Expenses (operations and client services)	-6.6%	-68.5%	-12.1%
Technology Expenses (personnel and infrastructure)	119.0%	59.2%	5.3%
Other	47.4%	-10.7%	-1.2%
Total - Brasil	39.1%	-22.4%	-2.8%



... with this, our ESG strategy has evolved!

Our ESG Strategy is supported by a solid foundation of governance and conduct, focusing on three pillars of action:





We want to be the bank of climate transition for our clients

With value propositions to drive businesses that contribute to the reduction of Greenhouse Gas (GHG) emissions and with increasingly efficient models in risk mitigation.

ESG strategic goals

Commitment

Net Zero by 2050

We are committed to becoming a carbon neutral bank by 2050

GHG emissions

Reduce

50%

Our operational emissions (Scopes 1, 2 and 3¹) by 2030²

Financed emissions

Carbonintensive sectors

Set targets and report progress in decarbonising priority carbon-intensive sectors to bring our portfolio into line with scenarios that limit climate change to 1.5°C



A diverse team is essential to better understand and serve our clients

ESG strategic goals for 2025



Gender

Women 53.9% of employees by

the end of 2024

Leadership

positions Goal: 35% to 40%

35.7% in 2024

Hiring

flow Goal: >50%

52.3% in 2024



Race

Black **28.9%**

of employees by the end of 2024 **Full time**

employees¹ Goal: 27% to 30%

28.9% in 2024

Hiring

flow Goal: >40%

39.1% in 2024

Workforce

diversity profile

in 2024

Location

96.7%

employees in Brazil

3.3% in International units

Other

5.1% people with

disabilities²

13%

LGBT+3

Age

33.6%

Under 30 years old

60.4%

Between 30 and 50 years old

6.0%

Over 50 years old

Retention

50.1%

at Itaú Unibanco for

more than 5 years

30.9% for more than 10 years



The sustainability of our performance is reinforced by our commitments to positive impact...

ESG strategic goals

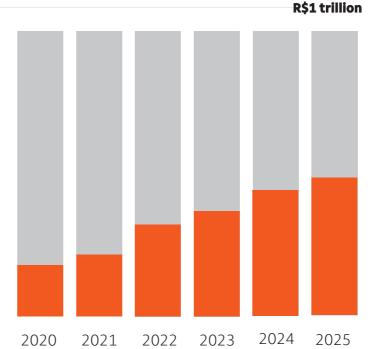
Financing in sectors with a positive impact of

R\$1 trillion by the end of 2030

Direct to lending and financing for the sustainable economy from 2020¹.

Volume of resources

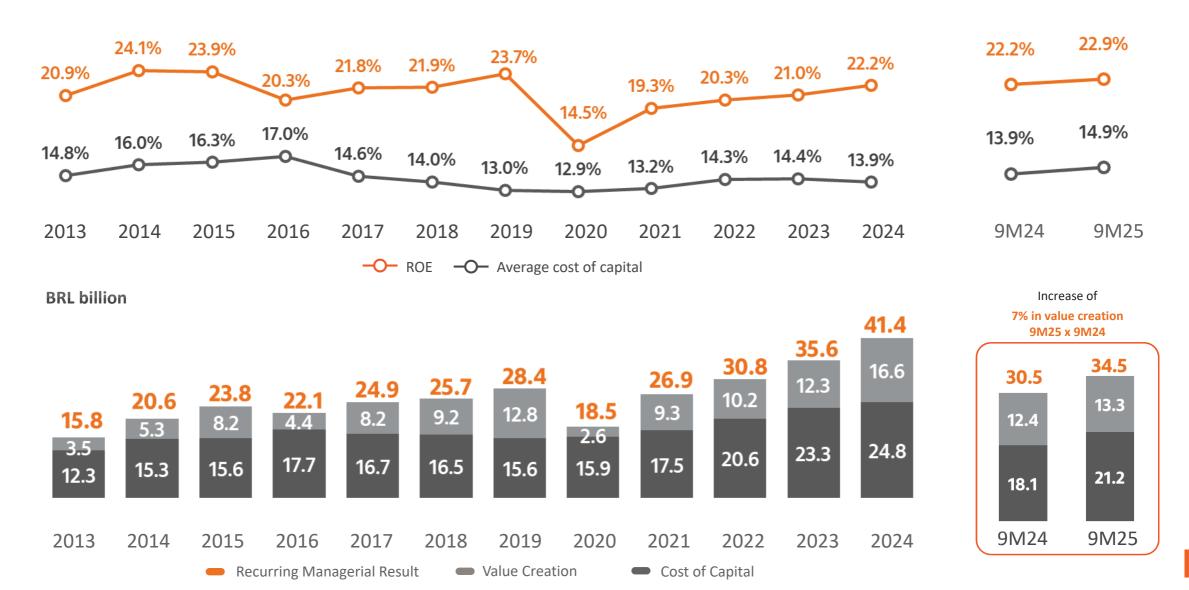
in sustainable finance



R\$522 bn
of total resources
directed between Jan/20 and
Aug/25



... and by the focus in sustainable value creation





We have been presenting higher revenue with a cost discipline...

Clients NII

^{3Q25} BRL30.5 bn	^ 0.5% ^ 11.0%	3Q25 vs. 2Q25 3Q25 vs. 3Q24
(BRL billion)		

(BRL billion)	:	:	
17.6	23.4	25.6	27.5
3Q21	3Q22	3Q23	3Q24

Market NII

3Q25 BRL0.9	bn	5.2% 14.6%	,	3Q25 vs. 2Q2 3Q25 vs. 3Q2	
(BRL billion) 1.9 3Q21	0.5 3Q22	0.7 3Q23		1.1 3Q24	

Cost of Credit

3Q25	bn	^ 0.6%	3Q25 vs. 2Q25
BRL9.1		^ 10.9%	3Q25 vs. 3Q24
(BRL billion) 5.2 3Q21	8.0	9.3	8.2
	3Q22	3Q23	3Q24

Commissions and insurance



Non-interest expenses

3Q25	2 bn	^ 4.0%	3Q25 vs. 2Q25
BRL17.2		^ 7.6%	3Q25 vs. 3Q24
(BRL billion) 12.8 3Q21	13.9	14.7	15.9
	3Q22	3Q23	3Q24

Recurring managerial result

3Q25 BRL11.	9 bn	^ 3.2% ^ 11.3%	3Q25 vs. 2Q25 3Q25 vs. 3Q24
(BRL billion)			
6.8	8.1	9.0	10.7
3Q21	3Q22	3Q23	3Q24



...without overlooking risk management

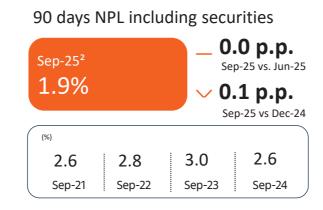
Credit Portfolio¹ Sep-25 BRL 1,402 bn ^ 0.9 % Sep-25 vs. Jun-25 ^ 6.4 % Sep-25 vs Sep-24 (BRL billion) 962 1,111 1,163 1,318

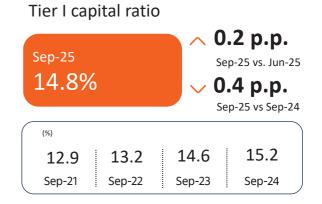
Sep-23

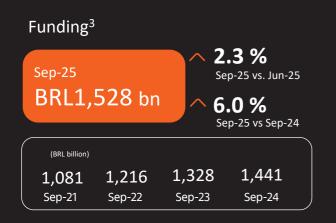
Sep-24

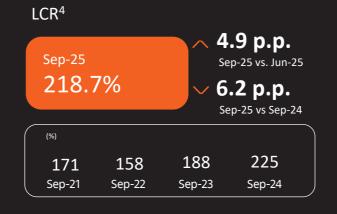
Sep-22

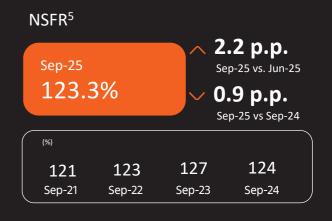
Sep-21













We expect to continue delivering solid performance...

	Previous	Reviewed
Total credit portfolio ¹	Growth between 4.5% and 8.5%	Maintained
Financial margin with clients	Growth between 11.0% and 14.0%	Maintained
Financial margin with the market	Between R\$1.0 bn and R\$3.0 bn	Between R\$3.0 bn and R\$3.5 bn
Cost of credit ²	Between R\$34.5 bn and R\$38.5 bn	Maintained
Commissions and fees and results from insurance operations ³	Growth between 4.0% and 7.0%	Maintained
Non-interest expenses	Growth between 5.5% and 8.5%	Maintained
Effective tax rate	Between 28.5% and 30.5%	Maintained

⁽¹⁾ Includes financial guarantees provided and private securities; (2) Composed of expected loss expenses, discounts granted and recovery of loans written off as losses; (3) Commissions and fees (+) income from insurance, pension plan and premium bonds operations (-) expenses for claims (-) insurance, pension plan and premium bonds selling expenses.



... exploring possible growth paths in different businesses



Individuals - More engagement and principality

One Itaú - one of the main levers in the short term to intensify relationships with our clients

Corporate
development –
guarantee the most
complete portfolio of
products and services

Beyond banking -Solutions platform that goes beyond the banking needs of our clients











Corporate - Strength of client relationship

Increase of client base, mainly for lower-revenue clients, through a new commercial proposal focused on delivering a digital operation with a specific value offer (Itaú Emps)

Insurance

Potential growth in the sector and increase penetration in our individual and corporate client base throughout own and third-party products

More than 20 products and services offered at our open platform and more than 15 partners

Corporate

Continue growing with leadership in the large corporate business in both credit and capital market solutions



Investor Relations



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