

ITAÚ UNIBANCO HOLDING S.A.

CNPJ 60.872.504/0001-23

Publicly-Held Company

NIRE 35300010230

INVESTOR RELATIONS POLICY

1 PURPOSE

The objective of the Investor Relations Policy ("IR Policy") of Itaú Unibanco Holding S.A. ("Itaú Unibanco" or "Company") is to guide the conduct and provide for the responsibilities of IR professionals and other areas involved in the relationship with shareholders and prospective investors, service and accountability to the Capital and Credit Markets, to the rating agencies, as well as regulatory, self-regulatory and market entities, in addition to sustainability indices and rating and ESG agencies .

2 TARGET AUDIENCE

All professionals working at Itaú Unibanco's IR and other departments.

3 INTRODUCTION

The role of an Investor Relations department is to set up a communication channel between a company's management and members of local and international financial communities in the pursuit of long-term value creation to stockholders.

It involves a set of activities that should contribute to the fair valuation of the company from the standpoint of the Capital Markets (securities) and the Credit Market so as to enable investors to make well-informed investment decisions.

Public meetings held by the IR area are one of the most important channels of communication and appreciated by investors, analysts, and shareholders. In order to increase access to these meetings for individual investors, since 1996 Itaú Unibanco has been holding public meetings and several presentations abroad. In these meetings and presentations, Itaú Unibanco seeks to clarify to the national and international financial community its performance, shareholder value creation strategy and sustainable growth, and future prospects, among other topics of interest to investors.

Other major initiatives of the IR department are the IR website, customer service and communications via e-mail, telephone and WhatsApp and interactive meeting (in Portuguese and English) with stockholders, analysts and prospective investors, held every quarter after the earnings release of the Itaú Unibanco Conglomerate and, if applicable, after the disclosure of certain material facts.

Another responsibility of the IR department is monitoring the trading of the Company's shares, as per the guidelines and rules set out in Itaú Unibanco's disclosure and trading policies, and reporting it to the Disclosure and Trading Committee (CDN).

The Disclosure and Trading Committee's paramount responsibility is the management of these securities trading and disclosure policies. It covers a range of internal activities intended to improve the flow of information and ensure the ethical conduct of management members and employees signatory to these policies. The CDN is chaired by the Investor Relations Officer and is composed of at least five (5) and at most ten (10) members nominated by the Investor Relations Officer among members of the Board of Directors, statutory committees, and the Executive Board of the Company and its parent and subsidiary companies. It meets on a quarterly basis or as called by the Investor Relations Officer.

Furthermore, the IR department is responsible for preparing and disclosing regulatory documents required by government agencies that regulate the capital markets and to which Itaú Unibanco and subsidiary companies are subject to, and supplementary voluntary documents in adherence with the main international non-financial reporting guidelines.

Finally, another important initiative of the IR area is the follow-up of Itaú Unibanco in the main sustainability indexes and ratings and the relationship with the respective institutions.

4 GUIDELINES

The core principle we abide by is the search for excellence in our relationship with the Capital and Credit Markets.

The IR department should provide exclusively public strategic, financial and operational information for the purpose of allowing a decision on investing in Itaú Unibanco's securities by disclosures and services that are transparent, accessible, accurate, and genuine, and always respecting legal and ethical principles.

The Investor Relations is the sole department that can provide financial, strategic information on behalf of the Company.

The responsibilities of the IR department are provided for in the regulations of the Brazilian Securities and Exchange Commission (CVM) and the U.S. Securities and Exchange Commission (SEC), as well as in the guidelines that govern the best corporate governance practices. Among a number of responsibilities, we highlight as follows:

- I) Being the spokesperson for Itaú Unibanco in its capacity as a publicly-held company;
- II) Disclosing the Company's results and providing information to the local and international securities markets and regulatory and self-regulatory entities;
- III) Clarifying any doubts the market may have on its results, operations, strategies, prospects, and any other related issues;
- IV) Report to the Disclosure and Trading Committee the trading carried out by management members and employees who have adhered to the securities trading policy, which are monitored by Compliance;
- V) Monitoring the performance of the Company's shares;
- VI) Proposing initiatives to contribute to the creation of long-term value to the Company and stockholders; and
- VII) Looking after Itaú Unibanco's image, reputation and credibility.

5 MAIN ROLES AND RESPONSIBILITIES

Organization of Itaú Unibanco's Investor Relations Department

The IR department at Itaú Unibanco reports to the Head of Corporate Strategy, Investor Relations and Corporate Development and is broken up into two (2) superintendencies with specific functions aiming to provide effective services to different audiences, thus ensuring that actions are focused on each investor's profile and that management may use market information for decision making. These are as follows:

- market service – sell-side analysts (professionals duly certified who recommend the purchase, sale or maintenance of securities to their clients), institutional investors (investment funds, investment banks, insurance companies, pension funds and private pension entities), individual investors and credit analysts (rating agencies);
- service to regulatory and self-regulatory entities, sustainability indexes and ratings, responsible for: (i) preparing regulatory reports (20-F, Medium-Term Note (MTN) Offering Memorandum, General Stockholders' Meeting Manual and Reference Form), (ii) reports on Itaú Unibanco's financial performance (Management Discussion and Analysis - MD&A, Releases, Management Report, among others) addressed to the investing public, (iii) IR digital channels (IR website, e-mail alert), responses to sustainability indexes and ratings, and Annual Integrated Report and ESG Report;

The IR department endeavors to enhance the relationship with the investing public in general, sharing knowledge, promoting financial education, participating in events, engaging key stakeholders on relevant themes and presenting the Company's results, strategies and prospects for operational and financial growth, as well as to develop a closer relationship with the market entities.

Stockholders and other stakeholders may contact the IR team directly through the channels below:

1. Our website: www.itaunet.com.br/investor-relations > investor services > Contact IR > IR Service
2. Via email:

Individual and Institutional Investors

ri@itaunet.com.br

Press Relations

The Policy on Disclosing Material Information, item 4.3.1, reads that "The department responsible for maintaining contact with the media in general and contact with journalists is the Press Relations Office". Email of the Press Relations Office: imprensa@itaunet.com.br

5.1 Responsibilities to the Capital Markets

The initiatives and deadlines required of the Company's IR department to the Capital Markets are as follows:

INITIATIVE	FREQUENCY/DEADLINE
Quarterly results and Management Discussion & Analysis	Quarterly
Interactive meeting in Portuguese and English	After the publication of quarterly financial statements and occasionally after certain Material Facts
Public meetings with analysts, investors and other stakeholders ("Itaú Day")	Once a year in virtual or hybrid form
Service to analysts and institutional investors	As and when required
Road shows / conferences	As and when required
Quarterly bulletin to stockholders: "Ações Itaú em Foco" (Itaú Shares in Focus)	After the quarterly results are disclosed
Updating of the Investor Relations website	Immediately and simultaneously in Portuguese and English
Service by telephone, whatsapp or email	Immediate and response within 1 business day of receipt confirmation.
Monitoring reports prepared by market analysts and credit rating agencies	Daily
Convening Notice and Manual for Stockholders' Meetings	As determined by the Brazilian Securities and Exchange Commission (CVM)
Reference Form (CVM Instruction No. 80)	Within the regulatory timeframe
Form 20-F	Annual
Material Facts, Announcements to the Market, and Notice to Stockholders	As and when required
Integrated Annual Report	Annually
ESG Report, ESG Indicators Spreadsheet and ESG Additional Information Annex	Annually
Publication of Financial Statements	Quarterly
Response to sustainability indices (ISE, DJSI, Bloomberg Gender-Equality Index, CDP (Climate and Forests), Vigeo-eiris* and FTSE Russell)	Annual, according to stipulated dates for each index *(biannual)
Review and submission of comments to Rating and ESG agencies (MSCI, Sustainalytics, Vigeo-eiris)	As and when required
Response to public consultations from regulators, normatizers, sector entities and other institutions, related to accountability	As and when required

5.2 Conduct of the Investor Relations Department

The conduct of IR professionals is guided by ethical principles and always seeks transparency, equity, integrity, and responsibility in the provision of information to the market. Among the principles adhered to by these professionals, we highlight as follows:

- I) the duty to maintain absolute confidentiality of non-public information until it is disclosed to the market; and
- II) the duty to refrain from commenting on speculative statements or rumors, except where these can undermine the Company's business and image or give rise to a request for clarification by regulators.

It is incumbent on the Investor Relations Officer to nominate spokespersons to respond to the Capital Markets on behalf of the Company, so as to ensure uniformity of the information provided.

6 INFORMATION CONFIDENTIALITY

Itaú Unibanco and the IR department guarantee full and absolute confidentiality and security of the reference file information of stakeholders, the use of such is solely for institutional communication between the Company and its investors, in accordance with the General Law of Data Protection (LGPD).

7 CODE OF ETHICS

Itaú Unibanco's activities are guided by principles supporting an organizational structure aiming at valuing people, the strict compliance with rules and regulations, and the permanent vocation for the development and creation of value to stockholders. To support the implementation of these principles, since 2000 Itaú Unibanco has counted on its Code of Ethics, a document widely shared in the Company and publicly disclosed on its IR website.

8 APPROVAL

This Investor Relations Policy was approved by the Disclosure and Trading Committee in a meeting held on 22.10.2024.