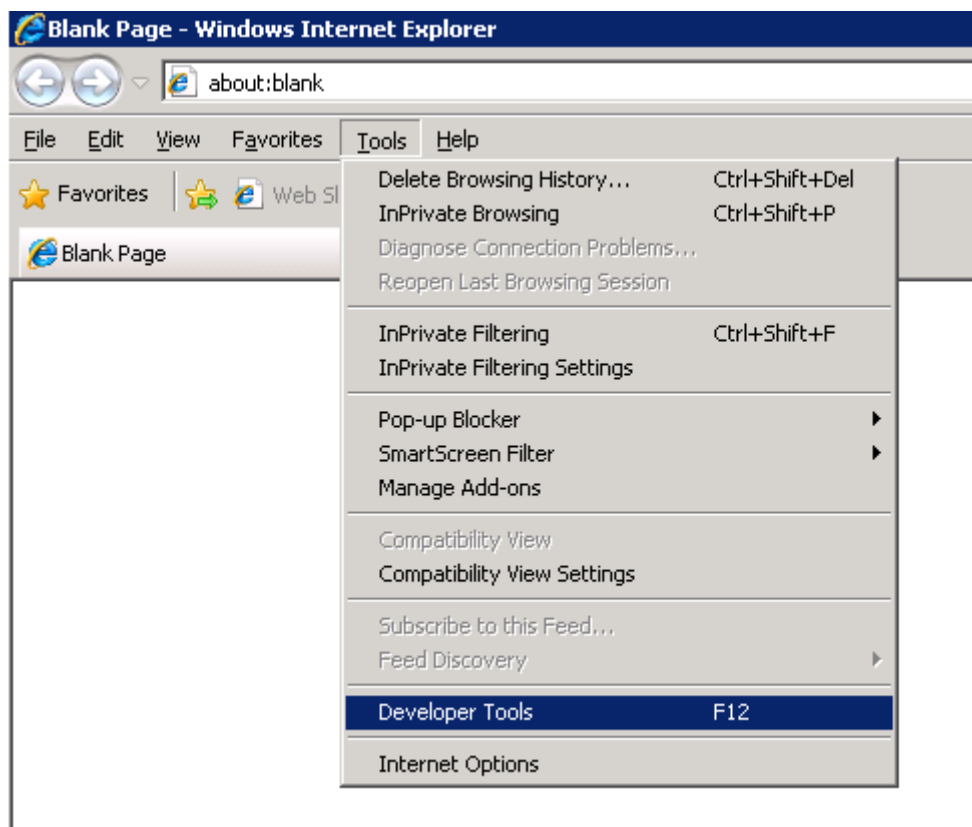


# ITAÚ UNIBANCO HOLDING S.A.

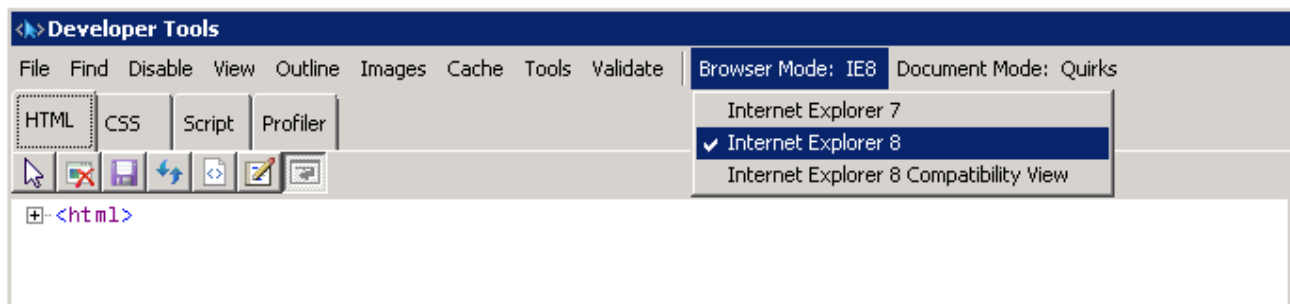
## IF YOU ARE USING INTERNET EXPLORER 8

### Solution 1:

Click on menu bar **Tools > Developer Tools**

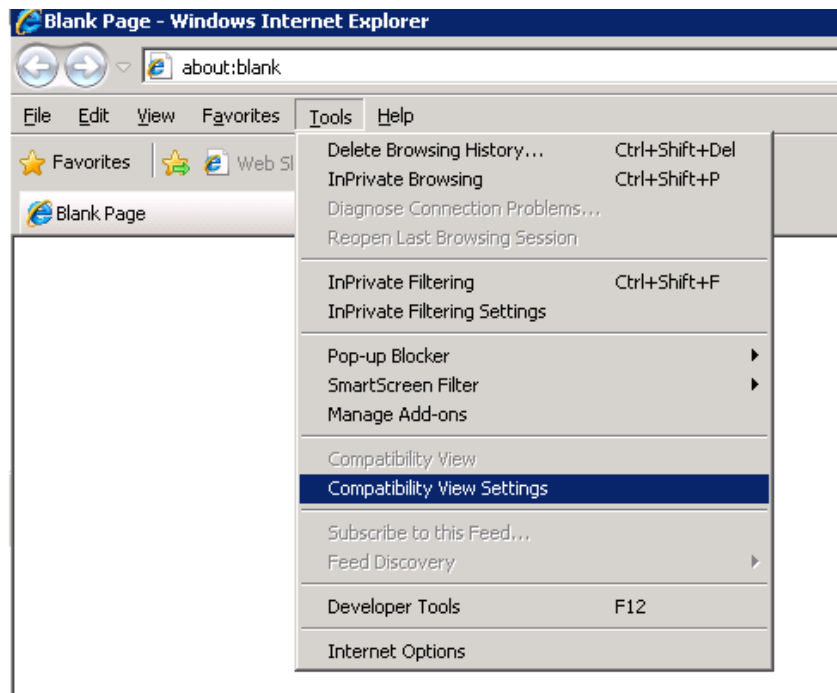


The following panel will be shown at the bottom of the page. Click on **“Navigator Mode”** option and select **“Internet Explorer 8”** or higher option:

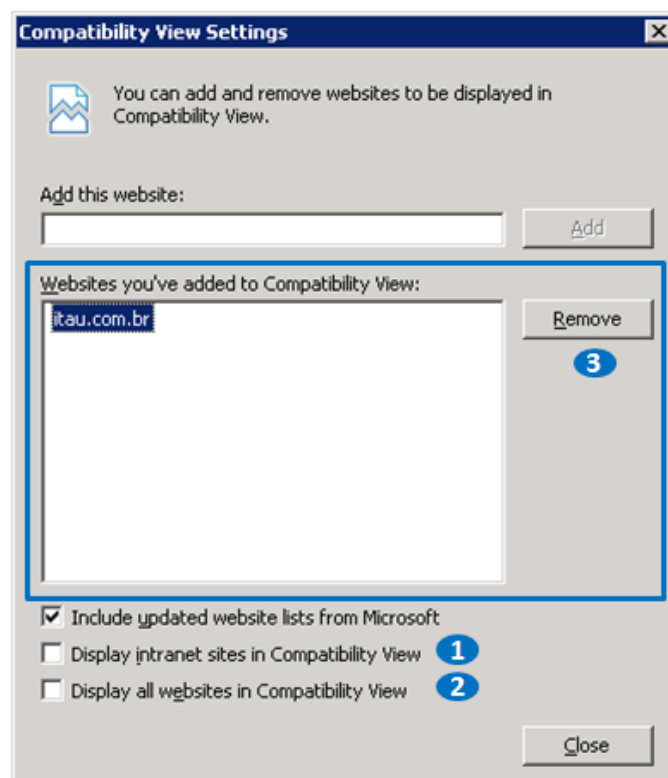


## Solution 2:

Click on menu bar **Tools > Compatibility View Settings**



Disable options **“Display intranet sites in the Compatibility View”** (1) and **“Display all sites in Compatibility View”** (2) in the window that will appear



Then, if the **website itau.com.br** is included in the list of **sites you have added to the Compatibility Display Mode(3)**, remove it from this list.

## IF YOU ARE USING ANOTHER NAVIGATOR

Replace the “**https**” at the beginning of the website address with “**http**”

